

REASONABLE MODIFICATION POLICY


The Federal Department of Transportation (DOT) has recently revised the rules for the American with Disabilities Act (ADA) and Section 504 of The Rehabilitation Act of 1973. The revised rules to provide public transit organizations to make reasonable modifications to policies, practices and procedures to avoid discrimination, and to ensure accessibility to individuals with disabilities.


Individuals with disabilities may request that Tangipahoa Parish Government’s Tangipahoa Voluntary Council on Aging/Tangipahoa Public Transportation (TVCOA/TPT) make reasonable modifications in order for that individual to fully use transit services. Requests may be made in advance, but not required, by filling out and submitting a Reasonable Modification Request form to TVCOA/TPT Transit. Please see information below to obtain and file a request.


TVCOA/TPT will accommodate requests provided that:

1. Fundamental nature of the service, program or activity is not altered, or
2. It does not cause a direct threat to the health or safety of others, or
3. It does not result in an undue financial and administrative burden, or
4. The requestor would not be able to fully use the service provided by TVCOA/TPT without modification.


There are several ways to make a reasonable modification request at:


 **Download Request Form from tangitransit.org** under Document at the bottom of page.

 **Call:** (985) 748 – 3211 ext. 1012

 **Fax:** (985) 748 – 7576 Attn: ADA Coordinator

 **Email :** HR@tangipahoa.org

 **Mail:** P.O. Box 215, Amite, La 70422-0215 Attn: ADA Coordinator

 **Drop Off:** 206 East Mulberry St. Amite, La 70422-0215 Attn: ADA Coordinator

For Special Needs Accommodations Contact Mary Dowling TVCOA Representative:

 **Call:**985-748-6016 **OR Email :** mary@tvcoa.com

Requests may be made at anytime, including at point of service, and do not require advance notice or written documentation. A request may be denied if it would: change the nature of the service, create a safety risk for others, not be necessary for you to use the service, cause a significant financial or operational burden If your request cannot be granted, we will try to offer another way to assist you. If you believe your request was not handled properly, you may contact us using the information above. You may also contact the Federal Transit Administration Office of Civil Rights. This information is available in alternative formats upon request.

TPG/ TVCOA Reasonable Modification Procedures

Title II of the ADA requires public entities to make reasonable modifications to existing policies, practices and procedures to avoid discrimination on the basis of disability, unless to do so would fundamentally alter the nature of the program, service or activity in question. Tangipahoa Parish Government policy is to reasonably accommodate individuals with disabilities. Tangipahoa Parish Government has established, pursuant to Title II of the ADA and Section 504 of the Rehabilitation Act of 1973, the following procedure to be used by persons who would like to request a reasonable accommodation:

1. There are several ways to make a reasonable modification request. Requests may be made at anytime, including at point of service, and do not require advance notice or written documentation. The Request for Reasonable Modification can be requested at:



Download Request Form from tangitransit.org under Document at the bottom of page.



Call: (985) 748 – 3211 ext. 1012



Fax: (985) 748 – 7576 Attn: ADA Coordinator



Email : HR@tangipahoa.org



Mail: P.O. Box 215, Amite, La 70422-0215 Attn: ADA Coordinator



Drop Off: 206 East Mulberry St. Amite, La 70422-0215 Attn: HR Department

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Call: 985-748-6016



Email : mary@tvcoa.com

Alternative means of requesting reasonable modification, such as personal interviews or other assistance, will be made available upon request for persons with disabilities requiring use of such alternate means.

2. Complete the **REQUEST FOR REASONABLE MODIFICATION form**. If you need assistance filling out the form, TPG will assist you or you may ask someone else to assist you. All of the information must be provided before TPG/TVCOA will begin to process the request. TPG may ask for additional information to process the request, including, in some instances, that the disabled individual, or the information provided, be examined, tested, or reviewed by experts at the Tangipahoa Parish Government's expense.

Failure or refusal to provide Tangipahoa Parish Government with all of the information necessary to determine your eligibility for accommodation is grounds for denying the request. Any questions or requests for assistance with these procedures or complaint should be directed to TPG's Human Resource Department.

3. Submit the **REQUEST FOR REASONABLE MODIFICATION form** to the TPG HR Department at the address above. Private information disclosed in the request will be kept confidential to the extent required by law, but state and/or federal law may permit or require TPG to disclose or use the information in TPG conducted public hearings regarding the request, in court or administrative proceedings, by court order and in other circumstances.



Reasonable Modification Request Form

If you believe that you require a reasonable modification to access a program, service, or activity of the Tangipahoa Parish Government/TVCOA TPT (Tangipahoa Public Transportation) due to a disability, please complete and submit this form to the TPG ADA Coordinator. If you have any questions, require assistance, or need alternative means to submit a request due to a disability, please contact:

Tangipahoa Parish Government
Human Resource Department
206 East Mulberry St Amite, La 70422

Email: HR@tangipahoa.org

Tel: 985 -748-3211 Ext. 1012

Fax: 985 -748-7576

Mail: P.O Box 215, Amite, La 70422-0215

Attn: Human Resource

SECTION 1

Person Requesting Modification:

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Phone (day): _____ (evening): _____

Email: _____

Preferred Method of Contact: _____

Person Completing Form (If other than the concerned):

Name: _____

